

Head End Technician

The City of Highland seeks qualified applicants for the full-time position of **Head End Technician**. Responsibilities include performing tasks of high complexity relating to the installation, maintenance and troubleshooting of transmission and reception equipment for video, voice and data in the central office/head end for Highland Communication Services (HCS). Essential duties include but are not limited to: Support of triple play services for the City; develops and executes detailed network designs, specifications and architectural plans for video; creates test plans; tests and validates functionality, management and performance for existing and new technologies supporting video architectures; supports deployments of new video services, systems, applications and architectures with installation, configuration, integration, evaluation, test, documentation and training; and performs site surveys.

Position requirements include: 5 years of experience in related field, including troubleshooting and diagnostics experience; 3 years of experience working in video engineering/support, and commanding knowledge of IP networks. A Bachelor's Degree in related discipline is strongly preferred along with the following certifications: 3RP, CCNP/CCDP, JNCIS/JNCIP or any routing/switching technologies. Candidates must also possess strong communication, interpersonal, organizational, customer service and presentation skills. Residency within the Highland City Limits is required within one year of hire.

If you meet the qualifications outlined above please send a resume/cover letter with salary history/requirements no later than Friday, July 10, 2015 to: City of Highland; Attn: Director HR; 1115 Broadway, PO Box 218; Highland, IL. 62249. For a complete job description contact Director of HR @ lschoeck@highlandil.gov. EOE.