



CITY OF HIGHLAND

REFUSE PICKUP CHANGES — JULY 1, 2010

Thank you for your patience during this time of transition.

For assistance with your refuse questions, call City Hall 654-9891.

Beginning July 1, 2010, the City of Highland has contracted the Refuse Service with Brisk Sanitation from Centralia IL. For complete listing of rates and regulations, see the City of Highland's website at www.highlandil.gov or contact City Hall at 618-651-9891

Several changes will occur in order to provide the best service to our customers.

The Residential and Non-Containerized Business customers will have a 4% decrease in refuse rates.

Rates effective July 1, 2010 are:

Residential, unlimited	\$11.00 per month
Non-containerized Business	\$18.00 per month

RECYCLING BINS
WILL NOT CHANGE

- Attached are service area maps to specify the service type and service date. All residential and commercial service pick-up days have been changed. If you have any questions, please contact the City Office for assistance. 618-654-9891
- Each residential and non-containerized business should have items for trash, recycling, yard waste and scheduled appliance pickup available for collection by 6:00am at curb or alley.
- Commercial and Industrial Yard Waste service (non-residential) must place yard waste in a Kraft yard waste bag and place (1) one sticker on each bag. (Max. of 15 bags) Stickers, \$1.00 each, may be purchased at City Hall, 1115 Broadway, on Monday thru Friday between 7:00 am—5:30 pm.

BRISK SANITATION HOLIDAYS—No trash / recycle / yard waste service on these days

New Year's Day - Memorial Day - Independence Day - Labor Day - Thanksgiving Day - Christmas Day

All refuse pickup days will run one day later than normal beginning the day following the holiday and for the remainder of the holiday week. There will be no service interruption if the holiday is a Saturday or Sunday.

NOTE: Refuse services for Thursday (July 1) and Friday (July 2)

Thursday, July 1, 2010—all services will be picked up as they have been if your day was Thursday

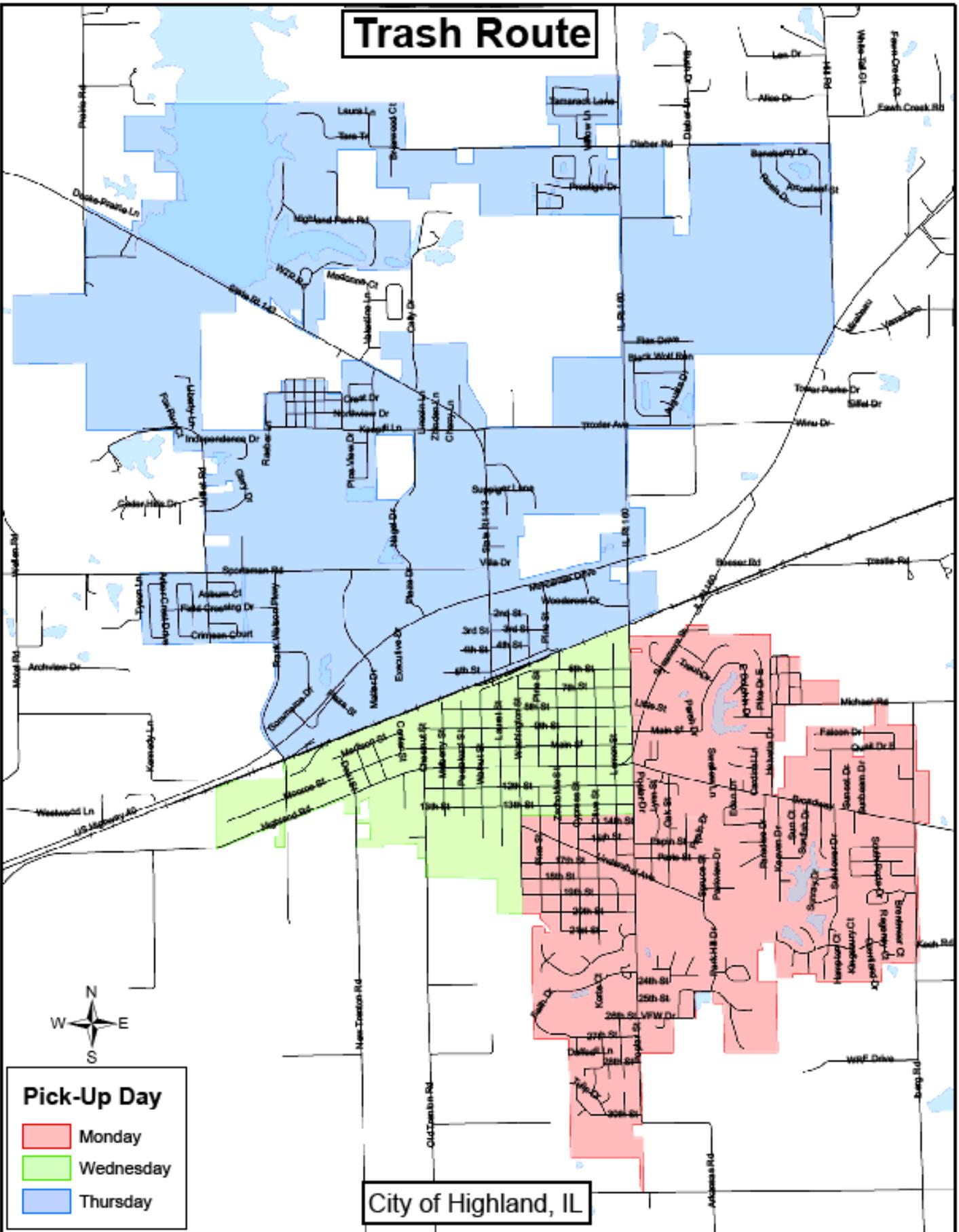
Friday, July 2, 2010—no refuse picked up (Your trash will be picked up July 5th per new schedule)

All services will begin Monday, July 5th per maps attached

REFUSE PICKUP SCHEDULE

Trash	Service Day _____	set out by 6 am.
Yard Waste	Service Day _____	set out by 6 am.
Recycling	Service Day _____	set out by 6 am.

Trash Route

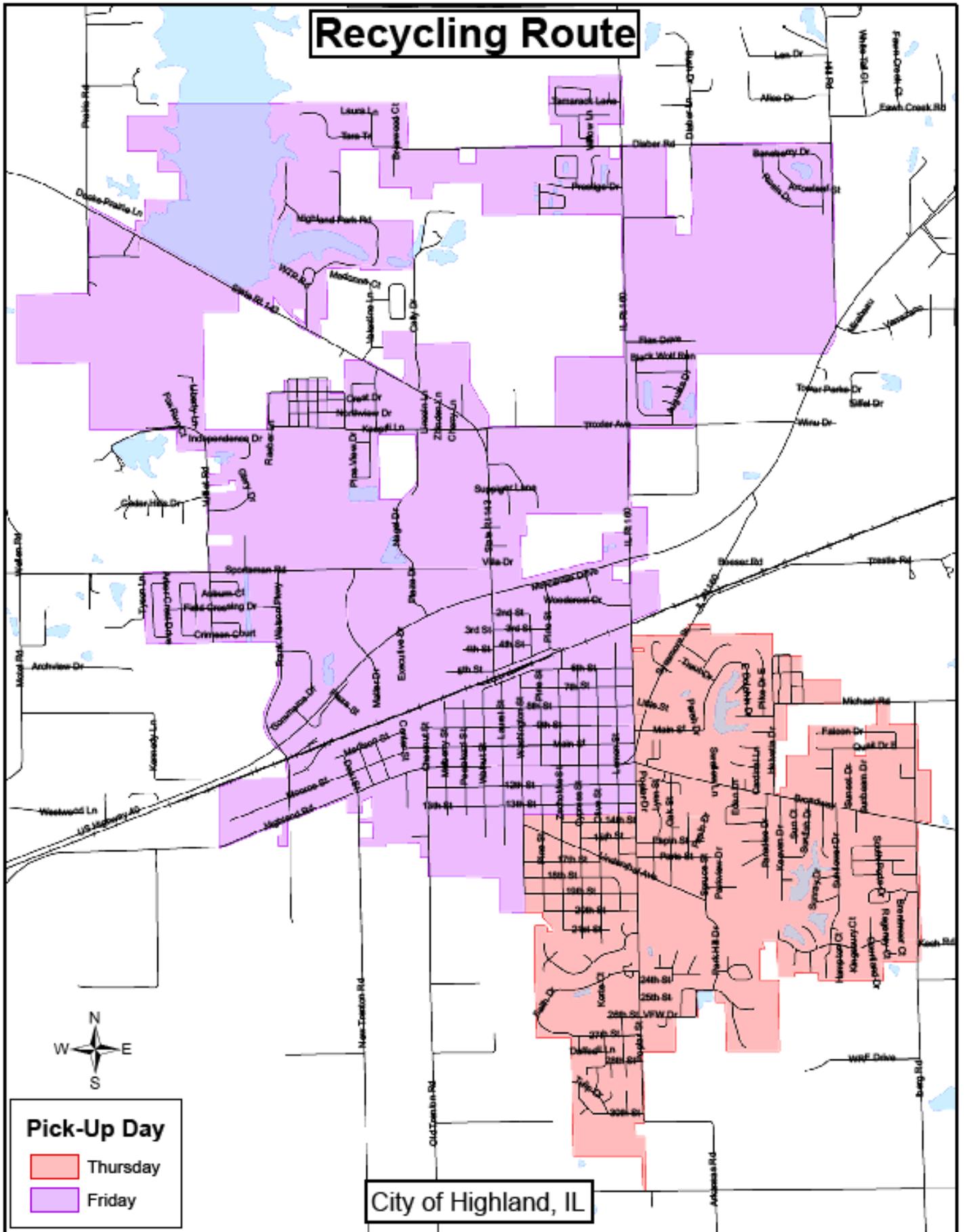


Pick-Up Day

- Monday
- Wednesday
- Thursday

City of Highland, IL

Recycling Route



**CITY OF HIGHLAND REFUSE PICK-UP GUIDELINES
CONTACT NUMBER 618 654-9891**

CURBSIDE TRASH – WEEKLY UNLIMITED COLLECTION OF TRASH SERVICES
Set Trash out by 6:00am and as close to curb/alley as possible on your trash pickup day.

You must bag or containerize all trash (trash container or bag not to exceed 33 gallons size or 50lbs)
BARRELS ARE NOT ACCEPTABLE, NO MATTER WHAT SIZE

BULKY ITEMS - PICKED UP AT NO ADDITIONAL CHARGE ON REGULAR TRASH PICKUP DAY

Mattress / Box Springs	VCR's / DVD Players	BBQ Grills-remove tanks
Television	Garbage Disposals	Computers
Furniture		Carpet-bundled 4'x 2'round
Mowers-empty gas & oil tank	Glass-break and place in small box marked GLASS	

CURBSIDE RECYCLING - WEEKLY UNLIMITED COLLECTION OF RECYCLING SERVICES
Set recycling out by 6:00am and as close to curb/alley as possible on your recycling pickup day.

ACCEPTABLE PAPER PRODUCTS FOR RECYCLING

Junk Mail, Telephone Books	Chipboard – cereal boxes, soda cases etc.	Books – Magazines, Paperback, Catalogs, etc.
Newspaper	Gift Wrap	Mixed Office Paper
Corrugated Cardboard–break down, tie with twine (2'x3' or smaller),put by recycling bin		

ACCEPTABLE CONTAINERS - REMOVE ALL LIDS AND CAPS, RINSE ALL BOTTLES AND CANS

Aluminum and Tin Cans	Glass Bottles (green, amber, clear)
Plastic (recycle symbol #1,2,3,4,5,& 7)	Colored HDPE (detergent, bleach bottles, etc.)
UNACCEPTABLE RECYCLE ITEMS– DISPOSE OF ITEMS THROUGH TRASH SERVICE	
Food contaminated packaging, (pizza boxes, food wrappers, etc)	
Containers previously containing products such as cooking or motor oil	
Styrofoam products, disposable diapers and plastic grocery bags	

CURBSIDE YARD WASTE – Residential WEEKLY UNLIMITED COLLECTION OF YARD WASTE
Set Yard Waste out by 6:00am as close to curb/alley as possible on your yard waste day.

Grass Clippings	Leaves	Branches / Twigs
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Yard waste service provides weekly collection of grass clippings, leaves or any yard waste materials contained in **paper biodegradable bags** (Kraft yard waste bags) or 33 gallon trash container, 50lb weight limit on each container. Branches and twigs up to 4 inches in diameter and less than 4 feet long and in 2 foot round bundles with non-plastic or non-metal twine will be collected. Yard waste collection is year round.

Residential – Unlimited.

Commercial – place yard waste in Kraft yard waste bags. All bags must display \$1.00 yard waste sticker purchased through City Hall, 15 bag maximum per week. For larger services, a dumpster may be placed for weekly yard waste services only.

ANY YARD WASTE IN PLASTIC BAGS OR BARRELS WILL NOT BE COLLECTED

DUMPSTER SERVICES ARE AVAILABLE
 Permanent Dumpster for commercial use
 Temporary dumpsters for cleanup and construction sites
 CONTACT CITY OFFICE FOR SIZE AND PRICE INFORMATION 654-9891

APPLIANCE pick-up at no additional charge. Must call City Hall to schedule pick-up.
 Appliance pick-up will be on the 3rd FRIDAY of each month. City Hall 654-9891

Water Heaters	Dehumidifiers	Humidifiers	Water Coolers
Refrigerators	Freezers	Ranges/Stoves	Dish Washers
Air Conditioners	Washers	Dryers	Heat Pumps
Furnaces	Boilers		

ITEMS that will not be picked-up at anytime

Batteries	Tires	Motor Oil
Gas Cans ** (unless completely	Paint Cans ** (unless completely	Construction Materials (dumpster

HOURS

Each residential unit and non-containerized business should have items for
 TRASH, RECYCLING, YARD WASTE, and scheduled APPLIANCE pick-up available
 for collection by 6:00am on the designated pick-up days.

BRISK SANITATION HOLIDAYS

(No trash/recycle/yard waste service on these days)

Refuse pick up days will run one day later than normal beginning the day following the holiday and for the remainder
 of the holiday week for trash, yard waste, and recycling.

There will be no service interruption if the holiday is a Saturday or Sunday

New Year's Day	Memorial Day
Independence Day	Labor Day
Thanksgiving Day	Christmas Day

Questions or Complaints
 Contact the City Office 618 654-9891

REMINDERS

- Set trash, recycling, and yard waste out by 6:00am placed at curb or alley.
- Do not set out trash in cardboard boxes. Bag and containerize all trash. **No barrels.**
- Do not set out recycling items in plastic grocery bags.
- Cardboard boxes-break down and make into bundles no larger than 2' x 3', not to exceed 10" in height, tied with a **non** plastic or **non** metallic twine
- Residential - Place yard waste items in paper Kraft yard waste bags or 33 gallon trash container, unlimited. No barrels allowed.
- Commercial and Industrial Yard Waste services-place yard waste in Kraft yard waste bags. All bags must display \$1.00 yard waste sticker purchased through City Hall, 15 bag maximum per week. Only Kraft yard waste bags are accepted. No containers. For larger services, a dumpster is available for weekly yard waste services only.
- Missed services should be reported to City Hall as soon as possible 618-654-9891